A Ink/Paper Definitions

This appendix provides definitions and formulas for determining the reflectance of mailpiece backgrounds and printing ink, print contrast ratio (PCR), and print reflectance difference (PRD). Values for these parameters are always less than 1. Decimal fractions (e.g., 0.65) and percentages are used interchangeably. Percentages are used in this publication. All parameters are measured as shown in appendix B.

Reflectance

The symbol R is used for reflectance. Only diffuse (scattered) reflectance is of interest. It represents the percentage of incident light diffusely reflected by the material in question. A surface perfectly reflecting the incident light has a reflectance of 100 percent; a surface reflecting only half the incident light has a reflectance of 50 percent.

Print Reflectance Difference

PRD = $(R_W - R_p) \times 100$ R_W is the reflectance of the background (e.g., envelope or card) R_p is the reflectance of the ink (e.g., character stroke)

Print Contrast Ratio

$$PCR = \frac{R_W - R_p}{R_W} \times 100$$

$$R_W \text{ and } R_p \text{ are defined as above}$$

B Ink/Paper Measurement

This appendix is for mailers who have instruments capable of measuring optical reflectance and contrast.

Instrument Calibration Standards

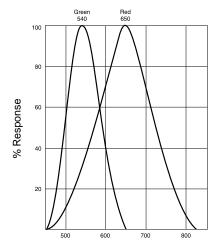
The measurements here apply only to diffuse reflectance. A perfectly reflecting, perfectly diffusing surface has a reflectance of 100 percent. This is the reference or basis for reflectance measurements. Calibrated pressed barium sulfate (BaSO₄) or magnesium oxide (MgO) is a suitable reference standard for instrument calibration to indicate 100 percent reflectance for a white surface.

Carbon black or other black backing such as black velvet that reflects less than 1 percent light may be used as a suitable reference standard for zero reflectance. Instruments should be calibrated according to the manufacturer's instructions using either the above primary standards or the secondary standards supplied with the measurement equipment.

Instrumentation

Measurements may be made using the Postal Service-approved envelope reflectance meter. If other instruments are used, they should provide the appropriate spectral response characteristics in the red and the green portions of the optical spectrum shown in the illustration below and described on the next page.

Spectral Response Curves



Wavelengths in Nanometers

Area Resolution

For measurements associated with POSTNET barcode functions, the effective area measured by the Postal Service envelope reflectance meter (ERM-2) is 6 mils (0.006 inch) by 10 mils (0.010 inch).

Address Block Measurements

Reflectance and contrast measurements on POSTNET barcodes and potential interference should be made in the red and the green portions of the optical spectrum as follows:

- 1. Make sure that auto-calibration has been performed on the instrument and the mode switch is in the "Operate" position. (The display should read "00%00%00%.00 inches.")
- 2. Place the sample switch in the "Paper" position. Position the mailpiece in the mail slot of the instrument so that the paper background is centered within the reticle pattern on the view screen. Place the sample switch in the "Hold" position. The unit locks the last value displayed into its internal memory and uses this value for all future PRD and PCR calculations. This value is also locked into the display readout.
- 3. Place the sample switch in the "Ink" position and move the mailpiece in the mail slot so that a portion of the character is centered within the reticle pattern on the view screen. Place the same switch in the "Hold" position. This value is locked into the unit's internal memory for all future PRD and PCR calculations. This value is also locked into the display readout.
- 4. With the sample switch in the "Hold" position, all reflectance parameters are held on the display. By toggling the channel switch, the operator can obtain the corresponding values for the red spectrum channel.

POSTNET Code and FIM Measurements

Reflectance and reflectance difference measurements on POSTNET and FIM bars, and on potential interference, should be made in the green and the red portions of the optical spectrum. The same procedures that apply to address block measurements apply to measuring POSTNET codes and FIMs with the exception that the readings are being taken with the channel switch in the "Red" position.



Sample Address Formats

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> MS NANCY JOHNSON OR CURRENT OCCUPANT PO BOX 34 ROANOKE VA 24022-0034

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> 3452355M 80K MR KEN THOMAS 4653 COLORADO BLVD PASADENA CA 91109-4358

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> MARK DAVIS RR 14 BOX 75 BAKERSFIELD CA 93312-9521

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> MARLENE SMITH LAST NATIONAL BANK PO BOX 345 NEW YORK NY 10163-0345

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> H A NESTOR 111 BELAIR DR STE 402 BEVERLY HILLS CA 90210-3477

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> ACME INSURANCE CO CAREW TOWERS 300 E MAIN ST RM 1121 MEMPHIS TN 38166-1121

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> B G LIGHT CO HC 2 BOX 293A DULUTH MN 55811-9702

IAN REID 2711 ORDWAY ST NW WASHINGTON DC 20008-5063

> SSGT KEVIN BEASLEY UNIT 2050 BOX 4190 APO AP 96522-1215

D Standard Address Abbreviations

States and Possessions

Alabama	AL	Montana	MT
Alaska	AK	Nebraska	NE
American Samoa	AS	Nevada	NV
Arizona	AZ	New Hampshire	NH
Arkansas	AR	New Jersey	NJ
California	CA	New Mexico	NM
Colorado	CO	New York	NY
Connecticut	CT	North Carolina	NC
Delaware	DE	North Dakota	ND
District of Columbia	DC	Northern Mariana Islands	MP
Federated States of Micronesia	FM	Ohio	ОН
Florida	FL	Oklahoma	OK
Georgia	GA	Oregon	OR
Guam	GU	Palau	PW
Hawaii	HI	Pennsylvania	PA
Idaho	ID	Puerto Rico	PR
Illinois	IL	Rhode Island	RI
Indiana	IN	South Carolina	SC
Iowa	IA	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Marshall Islands	MH	Virginia	VA
Maryland	MD	Virgin Islands	VI
Massachusetts	MA	Washington	WA
Michigan	MI	WestVirginia	WV
Minnesota	MN	Wisconsin	WI
Mississippi	MS	Wyoming	WY
Missouri	MO		

Directionals		Dale	DL
North	N	Dam	DM
East	E	Divide	DV
South	S	Drive	DR
West	W	Estates	EST
Northeast	NE	Expressway	EXPY
	SE	Extension	EXT
Southeast	NW	Fall	FALL
Northwest		Falls	FLS
Southwest	SW	Ferry	FRY
Secondary Address Unit	Indicators	Field	FLD
Apartment	APT	Fields	FLDS
Building	BLDG	Flats	FLT
Floor	FL	Ford	FRD
Suite	STE	Forest	FRST
Room	RM	Forge	FRG
	DEPT	Fork	FRK
Department	DEFI	Forks	FRKS
Stroot Docionators (Suff	ivoc)	Fort	FT
Street Designators (Suff	-	Freeway	FWY
Alley	ALY	Gardens	GDNS
Annex	ANX	Gateway	GTWY
Arcade	ARC	Glen	GLN
Avenue	AVE	Green	GRN
Bayou	BYU	Grove	GRV
Beach	BCH	Harbor	HBR
Bend	BND	Haven	HVN
Bluff	BLF	Heights	HTS
Bottom	BTM	Highway	HWY
Boulevard	BLVD	Hill	HL
Branch	BR	Hills	HLS
Bridge	BRG	Hollow	HOLW
Brook	BRK	Inlet	INLT
Burg	BG	Island	IS
Bypass	BYP	Islands	ISS
Camp	CP	Isle	ISLE
Canyon	CYN	Junction	JCT
Cape	CPE	Key	KY
Causeway	CSWY	Knolls	KNLS
Center	CTR	Lake	LK
Circle	CIR	Lakes	LKS
Cliffs	CLFS	Landing	LNDG
Club	CLB	Lane	LN
Corner	COR	Light	LGT
Corners	CORS	Loaf	LF
Course	CRSE	Locks	LCKS
Court	CT	Lodge	LDG
Courts	CTS	Loop	LOOP
Cove	CV	Mall	MALL
Creek	CRK	Manor	MNR
Crescent	CRES	Meadows	MDWS
Crossing	XING	Mill	ML
Ciossing	AING	IVIIII	IVIL

Mills	MLS	Shoals	SHLS
Mission	MSN	Shore	SHR
Mount	MT	Shores	SHRS
Mountain	MTN	Spring	SPG
Neck	NCK	Springs	SPGS
Orchard	ORCH	Spur	SPUR
Oval	OVAL	Square	SQ
Park	PARK	Station	STA
Parkway	PKY	Stravenue	STRA
Pass	PASS	Stream	STRM
Path	PATH	Street	ST
Pike	PIKE	Summit	SMT
Pines	PNES	Terrace	TER
Place	PL	Trace	TRCE
Plain	PLN	Track	TRAK
Plains	PLNS	Trail	TRL
Plaza	PLZ	Trailer	TRLR
Point	PT	Tunnel	TUNL
Port	PRT	Turnpike	TPKE
Prairie	PR	Union	UN
Radial	RADL	Valley	VLY
Ranch	RNCH	Viaduct	VIA
Rapids	RPDS	View	VW
Rest	RST	Village	VLG
Ridge	RDG	Ville	VL
River	RIV	Vista	VIS
Road	RD	Walk	WALK
Row	ROW	Way	WAY
Run	RUN	Wells	WLS
Shoal	SHL		****
0.1001	0.12		

E Checklists

OCR Readability

	mailpiece material — envelopes: minimum, 16-pound paper; cards (such
	as reply cards, postcards): minimum, 75-pound offset paper.
	mailpiece color (includes inserts showing through windows) — preferably white. If colored, reflectance of at least 50 percent in the red portion and 45 percent in the green portion of the optical spectrum.
u	mailpiece dimensions — minimum: $3 \frac{1}{2}$ " (3.500") high, 5" long, 0.007" thick; maximum: $6 \frac{1}{8}$ " (6.125") high, $11 \frac{1}{2}$ " (11.500") long, $\frac{1}{4}$ " (0.250") thick.
	address block location — $^{1}/_{2}$ " (0.500") vertical clear space (margin) from left and right edges of envelope; at least $^{5}/_{8}$ " (0.625") but no more than 2 $^{3}/_{4}$ (2.750") horizontal clear space from bottom edge of envelope.
	address format — uniform left margin, all caps (all uppercase characters), two-letter state abbreviation, ZIP Code or ZIP+4.
	address font style — uniform stroke widths, simple sans serif style.
	address character height — 8 to 18 points (80 to 200 mils).
	address character stroke width — 3/4 to 2 points (10 to 30 mils).
	address character spacing — $3/4$ to 3 points (10 to 40 mils) between characters.
	address word spacing — 1 to 5 em spaces (1 to 5 full-size character spaces) between words.
	address line spacing — 2 points to 2 em spaces (28 mils to 2 full-size character heights) between lines.
	address skew — maximum 5 degrees.
	mailpiece clear zones — OCR read area free of return address with logos and other extraneous printing above delivery address line. POSTNET clear zone free of all printing and patterns except barcode. FIM clear zone free of all printing except FIM.
	window-edge clearance — through full range of insert shift 1/8" (0.125").
	print contrast ratio — 40 percent minimum in the red and the green portions of the optical spectrum; 45 percent if glassine windows used.
	print quality — sharp, uniform contrast; no voids, extraneous ink, or smudges.

	Ш	INK COIOT — DIACK OF CAPIK COIOF.
		background interference — underlines, halftone backgrounds, nonaddress printing avoided.
Barcodes		
		barcode locations — lower right: no more than $^{5}/_{8}$ " (0.625") from bottom edge of envelope and no more than 4 $^{3}/_{4}$ " (4.750") from lower right edge of envelope; address block: above receipient line or below the city, state, and ZIP Code line of address.
		window-edge clearance — through full range of insert shift, barcodes must maintain $1/8$ " (0.125") clear space on left and right sides and $1/25$ " (0.040") clear space above and below.
		bar size — full bar: 0.125 " (± 0.010 ") high; half bar: 0.050 " (± 0.010 ") high; both bars: 0.020 " (± 0.005 ") wide.
		bar pitch — 22 bars per inch (±2 bars).
		bar tilt — 5 degrees maximum.
		print reflectance difference — 30 percent minimum in the red portion of the optical spectrum.
		ink color — black or dark color.
		print quality — sharp, uniform contrast; no voids, extraneous ink, or smudges.
FIMs		
		proper type — FIM A for courtesy reply mail; FIM C for prebarcoded business reply mail.
		location and clear zone — top right of envelope with bars printed in space within $^{1}/_{8}$ " (0.125") to $^{5}/_{8}$ " (0.625") from top of envelope, with the leftmost bar no more than 3" from right edge of envelope.
		dimensions, pitch, and tilt — $5/8$ " (0.625") $\pm 1/8$ " (± 0.125 ") long; $1/32$ " (0.03125") $\pm 1/128$ " (± 0.008 ") wide; no more than 5 degrees combined positional and rotational skew.
		print reflectance difference — 30 percent minimum in the red portion of the optical spectrum.
		ink color — black or dark color.
		print quality — sharp, uniform contrast; no voids, extraneous ink, or smudges.

Glossary

- **APO** Army/Air Force post office.
- **aspect ratio** the dimension of a mailpiece expressed as a ratio of height to length.
- **barcode** a series of vertical full bars and half bars representing ZIP Code information relative to the address on the mailpiece.
- **barcode read area** the clear zone on the lower right corner of an envelope that must be kept free of printing and symbols except for the barcode itself.
- **barcode sorter (BCS)** a computer-controlled machine that sorts letters, based on an imprinted barcode on the letters, at speeds of 32,000 pieces an hour.
- **basis weight** the weight in pounds of a ream (500 sheets) of paper cut to a specified standard size for that grade.
- business reply mail (BRM) specially printed cards, envelopes, cartons, and labels that may be mailed without prepayment of postage. The postage and fees are collected when the mail is delivered back to the sender. This service enables mailers to receive First-Class Mail, without postage, back from customers by paying the postage and fees on receipt of the mailpieces.
- Business Reply Mail Accounting System (BRMAS) an automated method for sorting, counting, and rating business reply mail (BRM) for authorized mailers.
- **courtesy reply mail (CRM)** a preprinted return envelope or card provided as a courtesy to customers. Customers responding to the original mailing pay the return postage.
- **delivery barcode sorter (DBCS)** a small, multilevel, high-speed barcode sorter that finalizes letter mail sortation to the carrier sector/segment level using a two-pass operation to sort up to 34,000 pieces an hour.
- **delivery point barcode (DPBC)** a ZIP+4 barcode containing two additional digits (represented by 10 additional bars) that designate a specific delivery point.
- **Domestic Mail Manual (DMM)** the Postal Service manual containing most regulations for domestic mail services.

- **em space** a unit of measure exactly as wide as the point size of the type being set. In 12-point type, the em space is 12 points wide.
- **em height** a unit of measure exactly as high as the point size of the type being set. In 12-point type, the em height is 12 points high.
- **facing identification mark (FIM)** a pattern of vertical bars printed in the upper right portion of the mailpiece just to the left of the indicia, used to identify business reply mail and certain other barcoded mail. The FIM is an orientation mark for automated facing and canceling equipment.
- font a complete assortment of letters, numbers, punctuation marks, etc., of a specific size and type style.
- **FPO** fleet post office (Navy and Marine Corps).
- halftone the reproduction of continuous-tone artwork, such as a photograph, through a crossline or contact screen, which converts the image into dots of various sizes for printing.
- indicia (plural of indicium) the imprinted designations used on mailpieces denoting method of postage payment.
- **insert** a letter or other item placed in an envelope for mailing.
- **International Mail Manual (IMM)** the Postal Service manual containing most regulations for international mail services.
- **kerning** reducing space between characters. Negative letter spacing.
- mail processing barcode sorter (MPBCS) a machine that sorts between 32,000 and 37,000 letter mailpieces an hour according to barcodes previously applied to the mailpieces.
- mil a unit of measure equal to 0.001 inch.
- multiline optical character reader (MLOCR) a machine that scans ("reads") an entire address block on mail, translates the address into a corresponding barcode, sprays the barcode onto the mail, then sorts the mail to an appropriate stacker with a throughput of 30,000 to 37,000 pieces an hour, depending on the type of mail.
- **nanometer (nm)** a unit of wavelength (when applied to light) of 10⁻⁹ meters (1 billionth of a meter).
- optical character reader (OCR) a piece of computer-controlled automated equipment that locates, reads, and interprets address information (contained on the face of a mailpiece), sprays a barcode, and sorts the mailpiece into a stacker.
- pitch the center-to-center spacing between two adjacent objects such as characters in a line of characters, bars in a barcode, or lines in an address block.

- **point** a typographical unit of measure equal to approximately $^{1}/_{72}$ " (0.0138").
- **POSTNET** (<u>POSTal Numeric Encoding Technique</u>) the barcode used to encode ZIP Code information on letter and flat mail.
- **print contrast ratio (PCR)** the print reflectance difference divided by background reflectance and expressed as a percentage.
- **print reflectance difference (PRD)** the background reflectance minus print reflectance and expressed as a percentage.
- proportional spacing the spacing of characters in a line where the space occupied by a character is proportional to the width of that character, as opposed to fixed spacing where every character occupies the same amount of space regardless of its actual width.
- **Remote Bar Coding System (RBCS)** a system that uses image data of handwritten mail that cannot be read by a MLOCR and incorporates automated address recognition and operator intervention to determine appropriate barcode.
- **serif** the short crosslines at the ends of the main strokes of letters in certain type styles.
- **skew** the misalignment or slant of a character, bar, line of characters, or barcode with respect to the bottom or top edge of the mailpiece.
- **stroke** the line or lines forming a character such as the stem or the top of a "T."
- wide area barcode reader (WABCR) a modification to the mail processing barcode sorter that permits the machine to find and "read" a barcode virtually anywhere on a mailpiece.
- **ZIP+4** a nine-digit numeric code incorporating the original five-digit ZIP Code, a hyphen, and four additional digits. The first five digits identify the delivery office. The four-digit add-on identifies a specific delivery segment such as a city block face, a floor of a building, a department within a firm, or a group of post office boxes.

G Decimal Equivalents

Eighths (1/8ths)

1/8	=	0.125
$^{2}/_{8}$ ($^{1}/_{4}$)	=	0.250
3/8	=	0.375
4/8 (1/2)	=	0.500
5/8	=	0.625
6/8 (3/4)	=	0.750
7/ ₀	=	0.875

Sixteenths (1/16ths)

¹ / ₁₆	=	0.0625
³ / ₁₆	=	0.1875
⁵ / ₁₆	=	0.3125
⁷ / ₁₆	=	0.4375
⁹ / ₁₆	=	0.5625
¹¹ / ₁₆	=	0.6875
¹³ / ₁₆	=	0.8125
¹⁵ / ₁₆	=	0.9375

Twenty-Fifths (1/25ths)

	•	
$^{1}/_{25}$	=	0.040
$^{2}/_{25}$	=	0.080
$^{3}/_{25}$	=	0.120
⁴ / ₂₅	=	0.160
⁵ / ₂₅	=	0.200
⁶ / ₂₅	=	0.240
$\frac{7}{25}$	=	0.280
8/ ₂₅	=	0.320
⁹ / ₂₅	=	0.360
$^{10}/_{25}$	=	0.400
¹¹ / ₂₅	=	0.440

¹² / ₂₅	=	0.480
13/ ₂₅	=	0.520
¹⁴ / ₂₅	=	0.560
¹⁵ / ₂₅	=	0.600
16/ ₂₅	=	0.640
17/ ₂₅	=	0.680
¹⁸ / ₂₅	=	0.720
¹⁹ / ₂₅	=	0.760
²⁰ / ₂₅	=	0.800
²¹ / ₂₅	=	0.840
²² / ₂₅	=	0.880
$^{23}/_{25}$	=	0.920
$^{24}/_{25}$	=	0.960

Thirty-Seconds (1/32ths)

$^{1}/_{32}$	=	0.03125
$^{3}/_{32}$	=	0.09375
⁵ / ₃₂	=	0.15625
$^{7}/_{32}$	=	0.21875
9/32	=	0.28125
11/32	=	0.34375
$^{13}/_{32}$	=	0.40625
¹⁵ / ₃₂	=	0.46875
17/32	=	0.53125
19/32	=	0.59375
$^{21}/_{32}$	=	0.65625
$^{23}/_{32}$	=	0.71875
$^{25}/_{32}$	=	0.78125
$^{27}/_{32}$	=	0.84375
²⁹ / ₃₂	=	0.90625
$^{31}/_{32}$	=	0.96875

Postal Business Centers

Alabama

POSTAL BUSINESS CENTER 351 24TH ST N BIRMINGHAM AL 35203-9691 (205) 323-6510 / Fax: (205) 521-0046 ZIPs served: 350-368

Alaska

POSTAL BUSINESS CENTER 3201 C ST STE 505 ANCHORAGE AK 99503-3934 (907) 564-2823 / Fax: (907) 564-2882 ZIPs served: 995-999

Arizona

POSTAL BUSINESS CENTER 4949 E VAN BUREN ST RM 8 PHOENIX AZ 85026-9605 (602) 225-5454 / Fax: (602) 225-5432 ZIPs served: 850, 852, 853, 855-857, 859, 860, 863,

Arkansas

POSTAL BUSINESS CENTER 420 NATURAL RESOURCES DR LITTLE ROCK AR 72205-9996 (501) 228-4300 / Fax: (501) 228-4299 ZIPs served: 716-729

California

POSTAL BUSINESS CENTER 2300 REDONDO AVE LONG BEACH CA 90809-9694 (310) 494-2301 / Fax: (310) 498-7506 ZIPs served: 902-908

POSTAL BUSINESS CENTER 7001 S CENTRAL AVE RM 264 LOS ANGELES CA 90052-9602 (213) 586-1843 / Fax: (213) 586-1831 ZIP served: 900

POSTAL BUSINESS CENTER 1675 7TH ST RM 120 OAKLAND CA 94615-9641 (510) 874-8600 / Fax: (510) 832-4024 ZIPs served: 945-948 POSTAL BUSINESS CENTER 2035 HURLEY WAY STE 200 SACRAMENTO CA 95825-3209 (916) 923-4357 / Fax: (916) 923-4381 ZIPs served: 942, 952, 953, 956-960

POSTAL BUSINESS CENTER 11251 RANCHO CARMEL DR RM 266 SAN DIEGO CA 92199-9606 (619) 674-0400 / Fax: (619) 674-0055 ZIPs served: 919-925

POSTAL BUSINESS CENTER PO BOX 7821 SAN FRANCISCO CA 94120-7821 (415) 536-6565 / Fax: (415) 536-6450 ZIPs served: 940, 941, 943, 944, 949, 954, 955, 962-966

POSTAL BUSINESS CENTER PO BOX 50014 SAN JOSE CA 95150-0014 (408) 723-6262 / Fax: (408) 723-6272 ZIPs served: 932, 933, 936-939, 950, 951

POSTAL BUSINESS CENTER 3101 W SUNFLOWER AVE SANTA ANA CA 92799-9323 (714) 662-6213 / Fax: (714) 556-1492 ZIPs served: 917, 918, 926-928

POSTAL BUSINESS CENTER 28201 FRANKLIN PKY SANTA CLARITA CA 91383-9680 (805) 294-6910 / Fax: (805) 294-7186 ZIPs served: 910-916, 930, 931, 934, 935

Colorado

POSTAL BUSINESS CENTER 1745 STOUT ST STE 101 DENVER CO 80266-9617 (303) 297-6118 / Fax: (303) 391-5076 ZIPs served: 800-816, 820-831

Connecticut

POSTAL BUSINESS CENTER 141 WESTON ST HARTFORD CT 06101-9631 (203) 524-6494 / Fax: (203) 524-6446 ZIPs served: 060-069

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Delaware (see New Jersey)

District of Columbia

POSTAL BUSINESS CENTER 8455 COLESVILLE RD STE 950 SILVER SPRING MD 20910-3319 (301) 565-2177 / Fax: (301) 565-2933 ZIPs served: 200, 202-209

Florida

POSTAL BUSINESS CENTER 1900 W OAKLAND PARK BLVD RM 211 FORT LAUDERDALE FL 33310-9600 (305) 527-6981 / Fax: (305) 527-6985 ZIP served: 333

POSTAL BUSINESS CENTER 11250 PHILLIPS INDUSTRIAL BLVD E JACKSONVILLE FL 32256-3000 (904) 260-8101 / Fax: (904) 260-9015 ZIPs served: 320-326, 344

POSTAL BUSINESS CENTER 2200 NW 72ND AVE RM 528 MIAMI FL 33152-9600 (305) 470-0803 / Fax: (305) 470-0799 ZIPs served: 330-332, 340

POSTAL BUSINESS CENTER 10401 TRADEPORT DR ORLANDO FL 32862-8901 (407) 826-5602 / Fax: (407) 826-5679 ZIPs served: 327-329, 347

POSTAL BUSINESS CENTER 4107 N HIMES AVE STE 203 TAMPA FL 33607-6600 (813) 871-6245 / Fax: (813) 871-2021 ZIPs served: 335-339, 342, 346

POSTAL BUSINESS CENTER 3200 SUMMIT BLVD RM 111 W PALM BEACH FL 33406-9602 (407) 697-2180 / Fax: (407) 697-2125 ZIPs served: 334, 349

Georgia

POSTAL BUSINESS CENTER PO BOX 20777 MACON GA 31205-0777 (912) 784-3917 / Fax: (912) 784-3916 ZIPs served: 310, 312, 316-319

POSTAL BUSINESS CENTER PO BOX 599332 NORTH METRO GA 30159-9332 (404) 717-3440 / Fax: (404) 717-3629 ZIPs served: 300-303, 305, 306, 311 POSTAL BUSINESS CENTER 2 N FAHM ST SAVANNAH GA 31402-9600 (912) 235-4591 / Fax: (912) 234-9335 ZIPs served: 298, 299, 304, 308, 309, 313-315

Hawaii

POSTAL BUSINESS CENTER 3600 AOLELE ST RM 106 HONOLULU HI 96820-9623 (808) 423-3761 / Fax: (808) 423-3966 ZIPs served: 967-969

Idaho (see Washington)

Illinois

POSTAL BUSINESS CENTER 3900 GABRIELLE DR AURORA IL 60599-9601 (708) 978-4455 / Fax: (708) 978-4354 ZIPs served: 604, 605, 609, 613-619, 625-627

POSTAL BUSINESS CENTER 500 E FULLERTON AVE CAROL STREAM IL 60199-9661 (708) 260-5511 / Fax: (708) 260-5524 ZIPs served: 600-603, 610, 611

POSTAL BUSINESS CENTER 433 W VAN BUREN ST RM 108 CHICAGO IL 60607-9601 (312) 765-4215 / Fax: (312) 765-3984 ZIPs served: 606, 607

Indiana

POSTAL BUSINESS CENTER 125 W SOUTH ST INDIANAPOLIS IN 46206-9661 (317) 464-6010 / Fax: (317) 464-6266 ZIPs served: 460-469, 472-475, 478, 479

Iowa

POSTAL BUSINESS CENTER PO BOX 189996 DES MOINES IA 50318-9605 (515) 251-2336 / Fax: (515) 251-2052 ZIPs served: 500-514, 520-528, 612

Kansas (see Nebraska)

Kentucky

POSTAL BUSINESS CENTER PO BOX 31660 LOUISVILLE KY 40231-9660 (502) 473-4200 / Fax: (502) 454-1744 ZIPs served: 400-418, 420-427, 471, 476, 477

Louisiana

POSTAL BUSINESS CENTER 701 LOYOLA AVE RM 1103 NEW ORLEANS LA 70113-9680 (504) 589-1366 / Fax: (504) 589-1328 ZIPs served: 700, 701, 703-708, 710-714

Maine

POSTAL BUSINESS CENTER 125 FOREST AVE PORTLAND ME 04101-9600 (207) 871-8567 / Fax: (207) 871-8401 ZIPs served: 039-049

Maryland

POSTAL BUSINESS CENTER 900 E FAYETTE ST RM 502 BALTIMORE MD 21233-9661 (410) 347-4358 / Fax: (410) 347-4515 ZIPs served: 210-212, 214-219

Massachusetts

POSTAL BUSINESS CENTER 25 DORCHESTER AVE RM 1000 BOSTON MA 02205-9602 (617) 654-5725 / Fax: (617) 654-5829 ZIPs served: 021, 022

POSTAL BUSINESS CENTER 1883 MAIN ST SPRINGFIELD MA 01101-9600 (413) 731-0306 / Fax: (413) 731-0330 ZIPs served: 010-013, 050-059

POSTAL BUSINESS CENTER PO BOX 2236 WOBURN MA 01888-0336 (617) 938-1450 / Fax: (617) 938-5827 ZIPs served: 018, 019, 01730, 01741, 01742

POSTAL BUSINESS CENTER 4 EAST CENTRAL ST WORCESTER MA 01613-9602 (508) 795-3608 / Fax: (508) 795-3660 ZIPs served: 014-017

Michigan

POSTAL BUSINESS CENTER PO BOX 9630 BIRMINGHAM MI 48009-9630 (810) 546-1321 / Fax: (810) 901-4515 ZIPs served: 480, 483

POSTAL BUSINESS CENTER 1927 ROSA PARKS BLVD DETROIT MI 48216-9620 (313) 226-8600 / Fax: (313) 225-5496 ZIPs served: 481, 482 POSTAL BUSINESS CENTER PO BOX 999661 GRAND RAPIDS MI 49599-9661 (616) 776-6161 / Fax: (616) 458-5830 ZIPs served: 484-497

Minnesota

POSTAL BUSINESS CENTER 100 S FIRST ST RM 119 MINNEAPOLIS MN 55401-9617 (612) 349-6360 / Fax: (612) 349-4410 ZIPs served: 540, 546-548, 550, 551, 553-564, 566

Mississippi

POSTAL BUSINESS CENTER 401 E SOUTH ST STE 100 JACKSON MS 39201-9825 (601) 360-2700 / Fax: (601) 360-2707 ZIPs served: 369, 386-397

Missouri

POSTAL BUSINESS CENTER 315 W PERSHING RD RM 104 KANSAS CITY MO 64108-9623 (816) 374-9613 / Fax: (816) 374-9192 ZIPs served: 636-641, 644-649, 654-658, 660-662, 667

POSTAL BUSINESS CENTER 2665 SCOTT AVE ST LOUIS MO 63103-3048 (314) 534-2678 / Fax: (314) 534-4763 ZIPs served: 620, 622-624, 628-631, 633-635, 650-653

Montana

POSTAL BUSINESS CENTER 550 S 24TH ST W BILLINGS MT 59102-6293 (406) 255-6432 / Fax: (406) 255-6433 ZIPs served: 590-595, 59715

POSTAL BUSINESS CENTER 1100 W KENT AVE MISSOULA MT 59801-9625 (406) 329-2231 / Fax: (406) 329-2280 ZIPs served: 596-599

Nebraska

POSTAL BUSINESS CENTER 5303 N 91ST AVE OMAHA NE 68134-9600 (402) 573-2100 / Fax: (402) 573-2131 ZIPs served: 515, 516, 664-666, 668-681, 683-693

Nevada

POSTAL BUSINESS CENTER 1001 E SUNSET RD RM 106 LAS VEGAS NV 89199-9605 (702) 361-9318 / Fax: (702) 361-9213 ZIPs served: 889-891, 893-895, 897, 898, 961

New Hampshire

POSTAL BUSINESS CENTER 955 GOFFS FALLS RD MANCHESTER NH 03103-9671 (603) 644-3838 / Fax: (603) 644-3865 ZIPs served: 030-038

New Jersey

POSTAL BUSINESS CENTER PO BOX 9001 BELLMAWR NJ 08099-9601 (609) 933-6000 / Fax: (609) 933-6006 ZIPs served: 080-084, 197-199

POSTAL BUSINESS CENTER 21 KILMER RD EDISON NJ 08899-9610 (908) 777-0565 / Fax: (908) 777-0513 ZIPs served: 077-079, 085-089

POSTAL BUSINESS CENTER 100 EXECUTIVE DR STE 390 WEST ORANGE NJ 07052-9333 (201) 731-4866 / Fax: (201) 669-0489 ZIPs served: 070-076

New Mexico

POSTAL BUSINESS CENTER 1135 BROADWAY BLVD NE RM 108 ALBUQUERQUE NM 87101-9601 (505) 245-9480 / Fax: (505) 245-9804 ZIPs served: 865, 870-875, 877-884

New York

POSTAL BUSINESS CENTER 1770 CENTRAL AVE ALBANY NY 12205-4753 (518) 869-6526 / Fax: (518) 869-3925 ZIPs served: 120-123, 128-139

POSTAL BUSINESS CENTER 1200 WILLIAM ST RM 100 BUFFALO NY 14240-9661 (716) 846-2581 / Fax: (716) 846-2586 ZIPs served: 140-143, 147

POSTAL BUSINESS CENTER 500 N SAW MILL RIVER RD ELMSFORD NY 10523-9650 (914) 345-1237 / Fax: (914) 345-3451 ZIPs served: 105-109, 124-127 POSTAL BUSINESS CENTER 142-02 20TH AVE RM 123B FLUSHING NY 11351-9621 (718) 321-5700 / Fax: (718) 358-9196 ZIPs served: 103, 110-114, 116

POSTAL BUSINESS CENTER PO BOX 7609 HAUPPAUGE NY 11760-9661 (516) 582-7600 / Fax: (516) 582-7596 ZIPs served: 115, 117-119

POSTAL BUSINESS CENTER 421 8TH AVE RM 4202H NEW YORK NY 10199-9619 (212) 330-3809 / Fax: (212) 330-3234 ZIPs served: 100-102, 104

POSTAL BUSINESS CENTER PO BOX 22908 ROCHESTER NY 14692-2908 (716) 272-7220 / Fax: (716) 272-5979 ZIPs served: 144-146, 148, 149

North Carolina

POSTAL BUSINESS CENTER 2901 S INTERSTATE 85 SERVICE RD CHARLOTTE NC 28228-9975 (704) 393-4481 / Fax: (704) 393-4661 ZIPs served: 280-285, 287-289, 297

POSTAL BUSINESS CENTER PO BOX 27499 GREENSBORO NC 27498-9661 (910) 665-9740 / Fax: (910) 665-9748 ZIPs served: 270-279, 286

North Dakota (see South Dakota)

Ohio

POSTAL BUSINESS CENTER 675 WOLF LEDGES PKY AKRON OH 44309-9600 (216) 996-9721 / Fax: (216) 996-9948 ZIPs served: 434-436, 439, 442-449

POSTAL BUSINESS CENTER 990 DALTON AVE CINCINNATI OH 45203-9601 (513) 723-9900 / Fax: (513) 684-5082 ZIPs served: 410, 450-455, 458, 470

POSTAL BUSINESS CENTER 2400 ORANGE AVE RM 23 CLEVELAND OH 44101-9604 (216) 443-4401 / Fax: (216) 443-4587 ZIPs served: 440, 441

POSTAL BUSINESS CENTER 850 TWIN RIVERS DR COLUMBUS OH 43216-9601 (614) 469-4336 / Fax: (614) 469-4417 ZIPs served: 430-433, 437, 438, 456, 457

Oklahoma

POSTAL BUSINESS CENTER 7101 NW EXPRESSWAY ST STE 325 OKLAHOMA CITY OK 73132-1598 (405) 720-2675 / Fax: (405) 720-7120 ZIPs served: 730, 731, 734-741, 743-749

Oregon

POSTAL BUSINESS CENTER PO BOX 4029 PORTLAND OR 97208-4029 (503) 294-2306 / Fax: (503) 294-2304 ZIPs served: 970-979, 986

Pennsylvania

POSTAL BUSINESS CENTER 1314 GRISWOLD PLZ ERIE PA 16501-9631 (814) 878-0018 / Fax: (814) 878-0010 ZIPs served: 155, 157-168

POSTAL BUSINESS CENTER 1425 CROOKED HILL RD HARRISBURG PA 17107-9601 (717) 257-2108 / Fax: (717) 257-2101 ZIPs served: 169-172, 177, 178, 180-188

POSTAL BUSINESS CENTER 1400 HARRISBURG PIKE LANCASTER PA 17604-9601 (717) 396-6969 / Fax: (717) 396-7031 ZIPs served: 173-176, 179, 195, 196

POSTAL BUSINESS CENTER PO BOX 13416 PHILADELPHIA PA 19101-3416 (215) 895-8046 / Fax: (215) 895-8041 ZIPs served: 190-192

POSTAL BUSINESS CENTER 1001 CALIFORNIA AVE RM 1007 PITTSBURGH PA 15290-9652 (412) 359-7601 / Fax: (412) 321-1953 ZIPs served: 150-154, 156, 260

POSTAL BUSINESS CENTER 1000 W VALLEY RD SOUTHEASTERN PA 19399-9604 (610) 964-6441 / Fax: (610) 964-5414 ZIPs served: 189, 193, 194

Puerto Rico

POSTAL BUSINESS CENTER 585 FD ROOSEVELT AVE STE 216 SAN JUAN PR 00936-9623 (809) 782-3929 / Fax: (809) 273-1025 ZIPs served: 006-009

Rhode Island

POSTAL BUSINESS CENTER 24 CORLISS ST RM 355 PROVIDENCE RI 02904-9602 (401) 276-5038 / Fax: (401) 276-5089 ZIPs served: 020, 023-029

South Carolina

POSTAL BUSINESS CENTER PO BOX 929641 COLUMBIA SC 29292-9641 (803) 926-6200 / Fax: (803) 926-6326 ZIPs served: 290-296

South Dakota

POSTAL BUSINESS CENTER 320 S 2ND AVE SIOUX FALLS SD 57102-7574 (605) 357-5049 / Fax: (605) 357-5045 ZIPs served: 565, 567, 570-577, 580-588

Tennessee

POSTAL BUSINESS CENTER PO BOX 3463 MEMPHIS TN 38173-0463 (901) 576-2035 / Fax: (901) 576-2039 ZIPs served: 380-383

POSTAL BUSINESS CENTER 525 ROYAL PKY RM 327 NASHVILLE TN 37229-9601 (615) 885-9399 / Fax: (615) 885-9214 ZIPs served: 307, 370-374, 376-379, 384, 385

Texas

POSTAL BUSINESS CENTER 951 W BETHEL RD COPPELL TX 75099-9681 (214) 393-6701 / Fax: (214) 393-6664 ZIPs served: 750-759

POSTAL BUSINESS CENTER 4600 MARK IV PKY STE 260K FORT WORTH TX 76161-9681 (817) 625-3600 / Fax: (817) 625-3304 ZIPs served: 739, 760-764, 768, 769, 790-796 POSTAL BUSINESS CENTER PO BOX 250001 HOUSTON TX 77202-9610 (713) 226-3349 / Fax: (713) 226-3155 ZIPs served: 770-778

POSTAL BUSINESS CENTER 4600 ALDINE BENDER RD RM 227 HOUSTON TX 77315-9610 (713) 985-4108 / Fax: (713) 985-4194 ZIPs served: 770-778

POSTAL BUSINESS CENTER 10410 PERRIN BEITEL RD STE 1069 SAN ANTONIO TX 78284-9623 (210) 657-8578 / Fax: (210) 657-8463 ZIPs served: 733, 765-767, 779-789, 797-799

Utah

POSTAL BUSINESS CENTER 1760 W 2100 S SALT LAKE CITY UT 84199-9625 (801) 974-2503 / Fax: (801) 975-7886 ZIPs served: 840, 841, 843-847

Vermont (see Massachusetts)

Virginia

POSTAL BUSINESS CENTER 8409 LEE HWY MERRIFIELD VA 22081-9621 (703) 207-6800 / Fax: (703) 207-6825 ZIPs served: 201, 220-223, 226, 227

POSTAL BUSINESS CENTER 1801 BROOK RD RM 303 RICHMOND VA 23232-9610 (804) 775-6224 / Fax: (804) 775-6287 ZIPs served: 224, 225, 228-239, 244

Washington

POSTAL BUSINESS CENTER PO BOX 24000 SEATTLE WA 98124-4000 (206) 625-7016 / Fax: (206) 467-9019 ZIPs served: 980-985, 988, 989

POSTAL BUSINESS CENTER 707 W MAIN AVE STE 600 SPOKANE WA 99299-9641 (509) 626-6733 / Fax: (509) 626-6918 ZIPs served: 832-838, 990-994

West Virginia

POSTAL BUSINESS CENTER PO BOX 59661 CHARLESTON WV 25350-9661 (304) 340-4233 / Fax: (304) 340-2890 ZIPs served: 240-243, 245-259, 261-268

Wisconsin

POSTAL BUSINESS CENTER PO BOX 14750 MADISON WI 53714-0750 (608) 246-1245 / Fax: (608) 246-1258 ZIPs served: 535, 537-539, 549

POSTAL BUSINESS CENTER PO BOX 5008 MILWAUKEE WI 53201-5008 (414) 287-2522 / Fax: (414) 287-2518 ZIPs served: 498, 499, 530-532, 534, 541-545

Wyoming (see Colorado)